B-DCS - Backup Departure Control System

Airlines suffer a direct financial impact when a DCS failure occurs in terms of lost revenue, ticket refunds, compensation to passengers, re-flighting and the cost of delays. The impact on reputation and knock-on effect on other airport users can also be significant.

B-DCS from Damarel provides proven Business Continuity for automated check-in and boarding in the event of an outage of a primary DCS. Damarel offers a range of options from a hot standby system that can immediately take over a flight in the middle of check-in to a cold standby where B-DCS can start processing new flights.

Benefits

- ■ Avoids time-consuming and costly manual backup processes

- ■ Established with major flag carriers worldwide over a long period of time

- ■ Proven DCS in its own right as a primary DCS at more than 50 airports

- ■ Clear, easy-to-use Graphical User Interface significantly reduces training time

- ■ Certified on all major CUTE/CUPPS platforms

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Passengers see no difference in the check-in process when B-DCS is in use and boarding passes and bag tags continue to be printed in the format used by the primary DCS. Local data is collated for upload once the flight is finalised.

Damarel has been providing mission critical backup DCS systems for major airlines at international hubs since 1998, so you can depend on us to provide a system that keeps your business moving.

Backup DCS

No Backup

Features

- Can be installed on **locally deployed** hardware or **hosted** from a remote data centre
- **Interfaces to external systems** such as BHS/BRS and Immigration Authorities (API) to further minimise disruption
- Standard **IATA post-departure messages** update the primary DCS once it is back in service

Call us for more information on +44 (0)1252 783 787 or email us at info@damarel.com

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